

## **Terms & Conditions for "Get up to Bonus 800 Linkpoints Promotion"**

- The following terms and conditions (the "Terms and Conditions") shall apply to "Get up to Bonus 800 Linkpoints Promotion" (the "**Campaign**").
- This Campaign starts on 1 April 2024 and ends on 30 April 2024 ("**Campaign Period**").
- All Link members holding a Link Rewards card ("**Eligible Participants**") (Link, NTUC, nEbO, NTUC Link Credit/Debit or Trust Link Credit/Debit card)("**Eligible Link Rewards Card**") are eligible to participate in the Campaign.

### **Campaign Criteria**

- During the Campaign Period, Eligible Participants who cumulatively purchase at least 150 litres of fuel at any Caltex Service Station in Singapore and make payment with an Eligible Link Rewards card:
  - a. via the CaltexGO app, is entitled to receive bonus 800 Linkpoints; or
  - b. via indoor payment, is entitled to receive bonus 500 Linkpoints.(collectively, the "Participation Criteria")
- The bonus Linkpoints will be credited by NTUC Link to the Eligible Participant within 3 working days upon meeting the Participation Criteria within Campaign Period. Any queries regarding the crediting of the bonus Linkpoints, including but not limited to any delay in crediting, should be referred to NTUC Link.
- For indoor payment, the physical Link Rewards card must be presented to the cashier prior to payment in order to meet the Participation Criteria. Eligible Participants using NTUC Link Credit/Debit and Trust Link Credit/Debit cardholders must swipe/tap card twice if the card is used to make payment and earn Linkpoints.
- For CaltexGO payment, the Eligible Participant must have a valid NTUC Link account and/or Eligible Link Rewards Card which is onboarded onto the CaltexGO app prior to payment in order to meet the Participation Criteria.

### **Other Terms & Conditions**

1. By taking part in this Campaign, participants acknowledge that he/she has read and consented to these terms and conditions.
2. This Campaign is not valid with other ongoing promotions.
3. The determination of the Participation Criteria under CaltexGO app or indoor payment will be mutually exclusive. This means that if an Eligible Participant makes payment via the CaltexGO app and indoor payment during the Campaign Period, the fuel purchases under the CaltexGO app and the fuel purchases will not be combined to meet the 150 litres requirement.
4. The eligibility of any person to participate in this Campaign shall be determined at the absolute discretion of Chevron.
5. Non-compliance with or breach of any of these Terms and Conditions may disqualify a participant at any stage of the Campaign.
6. Chevron and/or NTUC Link reserves the right, at any time and at their/its discretion to (a) amend any of these Terms and Conditions; (b) modify, suspend and/or terminate the Campaign, in whole or in part, including without limitation, the eligibility of any person and the dates of the Campaign.

7. Chevron and/or NTUC Link's decisions on all matters relating to the Campaign shall be final and binding on all Eligible Participants. Other than queries relating to the crediting of Linkpoints described in the Campaign Criteria above, no correspondence or appeal shall be entertained by Chevron and/or NTUC Link. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Campaign, these terms and conditions shall prevail. In the event of dispute, Chevron and NTUC Link's decision are final and conclusive.
8. Chevron and/or NTUC Link and their respective affiliates, together with their advertising and promotion agencies shall not be liable in any manner whatsoever for the following (i) any additional cost or expense incurred by participants for taking part in this Campaign; and (ii) electronic or human errors in the administration of the Campaign and processing of points (including any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of email or players on account of technical problems or traffic congestion on the internet).
9. By participating in this Campaign, the participants agree that Chevron and/or NTUC Link may collect, use, and disclose their personal data, including their name, contact details, image, likeness and other data as provided in the fuel transaction records ("Personal Data"), for the purposes of determining their eligibility for the Promotion, verifying their identity, contacting them, conducting and administering the Promotion, and publicity and marketing of the Promotion in any media as Chevron deems fit in its sole discretion ("Promotion Purposes"). The participants consent to Chevron and NTUC Link collecting, using, and disclosing their Personal Data in accordance with the Personal Data Protection Act 2012 ("PDPA") and Chevron's Personal Data Protection Policy available online at <https://www.caltex.com/sg/privacy-statement.html>.
10. A person who is not a party to these Terms and Conditions shall have no right under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce these Terms and Conditions.
11. These terms & conditions shall be governed by the laws of Singapore and all participants shall irrevocably submit to the exclusive jurisdiction of the courts of Singapore.
12. For enquiry, please submit a request at <https://link.sg/contact-us>.
13. For enquiries on the Link Rewards Programme, you can reach us at:
  - a. Customer Service Hotline at 6380 5858 (Link Rewards Programme) or 6213 8008 (NTUC Union Members) or visit our Help Center <https://support.link.sg/hc/en-us>