

Local Store Promotion (LSM) for Cabbie 21 & Star Driver Programme Terms & Conditions ("Programme Terms")

These terms and conditions apply only to local store promotions for the Cabbie 21 and Star Driver programmes (more particularly described below)(collectively, "**Programmes**") for diesel fuel only at selected Caltex stations for a specific period of time.

The Caltex Star Driver Programme is a loyalty programme administered by Chevron Singapore Pte. Ltd. ("**Chevron**") to licensed taxi drivers and private hire vehicle drivers in Singapore ("**Star Driver**").

The Caltex Cabbie 21 card is a loyalty card issued by Chevron to licensed taxi drivers to receive fuel privileges under the Caltex Cabbie 21 programme ("**Cabbie 21 Driver**").

Participants in the Programme are entitled to receive certain fuel and loyalty privileges under the Programme ("**Privileges**"), which are offered by Chevron from time to time in accordance with these terms and conditions.

By applying for and/or participating in either or both of the Programmes, the Cabbie 21 and/or Star Driver agrees to be bound by the Programme Terms (as may be amended from time to time in Chevron's sole and absolute discretion and without prior notice) and such other additional terms relating to the Programme as may be prescribed by Chevron from time to time.

1. Any individual holding a (1) Taxi Driver's Vocational Licence (TDVL) or (2) Private Hire Car Driver's Vocational Licence (PDVL), and who is a hirer, driver or relief driver of a licensed taxi company or private hire car operator (as the case may be) operating in Singapore may apply to be a Star Driver or a Cabbie 21 Driver. Chevron has the right to reject any application without giving any reason whatsoever.

2. Cabbie 21 and Star Drivers who hold a Link Rewards Card (Link, NTUC, nEbO, NTUC Link Credit/Debit or Trust Link Credit/Debit card) are entitled to the following Privileges upon purchase of diesel ("**Caltex fuel**") at selected Caltex service stations (Chong Pang/Tampines/Jurong West/Jurong Spring/Yishun) in Singapore:

- 30% upfront discount upon indoor payment via cash, NETS, credit/debit cards.
- 2 Linkpoints for every litre of Caltex fuel for payments made using the abovementioned Link Rewards cards provided that the physical Link Rewards card must be presented to the cashier prior to payment in order to receive the Privileges. Cabbie 21 and Star Drivers using NTUC Link Credit/Debit and Trust Link Credit/Debit cardholders must swipe/tap card twice if the card is used to make payment and earn Linkpoints.
- Cabbie 21 Drivers must present their Cabbie 21 card and Star Drivers must flash their Star Driver bar code, upon payment, in order to receive the Privileges.
- These Privileges do not apply to purchases made through the CaltexGO mobile application.

These Privileges cannot be used in conjunction with other vouchers, discount, benefits, privileges, or promotions offered by Chevron, including the Bonus Criteria under the CaltexGO Star Driver Programme. | [Caltex Caltex Star Driver Programme Terms of Use](#) | [Caltex](#)

These Privileges may be changed, suspended or terminated at any time in Chevron's sole and absolute discretion and without prior notice. Star Drivers may refer to the Caltex website (www.caltex.com.sg) or CaltexGO for updates on the current Privileges.

4. In the event of any inactivity in a Cabbie 21 and/or Star Driver's account for more than 12 months, Chevron reserves the right to terminate the said account without prior notice or consent.
5. Any issues by a participant with any transaction under the Programme must be raised with Chevron via the CaltexGO Hotline within one (1) calendar month from date of transaction. Chevron will not entertain any other correspondence or appeals raised thereafter.
6. Chevron, its affiliates, advertising and promotion agencies shall not be liable in any manner whatsoever for the following (i) any additional cost or expense incurred by Star Drivers for taking part in the Programme; and (ii) electronic or human errors in the administration of the Programme and processing of points (including any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, or any problems or technical malfunction of any telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of email on account of technical problems or traffic congestion on the internet).
7. In the event of the loss of a Star Driver's mobile device on which CaltexGO is installed or any unauthorised access to a Star Driver's account, the Star Driver must immediately notify the CaltexGO Support Team via SGsupport@caltexgo.com to request cancellation or temporary suspension of the Star Driver's account.
8. Cabbie 21 and Star Driver may call the Caltex Hotline at 1800 333 0222 (9am-5pm, Mon-Fri, excluding Public Holidays) with any queries regarding the Programme.
9. By signing up for the Programme, a participant agrees that Chevron may collect, use, and disclose their personal data, including their name, contact details, image, likeness and other data to Chevron ("Personal Data"), for the purposes of determining their eligibility for the Programme, verifying their identity, contacting them, conducting and administering the Programme, and publicity and marketing of the Programme in any media as Chevron deems fit in its sole discretion. A participant consents to Chevron collecting, using, and disclosing his/her Personal Data in accordance with the Personal Data Protection Act 2012 ("PDPA") and Chevron's [Privacy Statement | Caltex](#)
10. Any decision made by Chevron in its sole and absolute discretion regarding the Programme Terms and the eligibility of any person to participate in the Programme shall be final and binding.
11. Without prejudice to the foregoing, Chevron reserves the right to cancel, amend, suspend and/or terminate the Programme, whether in whole or in part, at any time without prior notice. Affected participant(s) shall not be entitled to any compensation for any such cancellation, suspension and/or termination.
12. A person who is not a party to the Programme Terms shall have no right under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce the Programme Terms.
13. These terms & conditions shall be governed by the laws of Singapore and parties irrevocably submit to the exclusive jurisdiction of the courts of Singapore.