

Terms and Conditions of Caltex Cabbie 21 Programme (updated on 18 March 2021)

The Caltex Cabbie 21 card is a loyalty card issued by Chevron Singapore Pte. Ltd. ("Chevron") to licensed taxi drivers and private hire vehicle drivers that can be used to receive fuel privileges under the Caltex Cabbie 21 programme ("Programme"), offered by Chevron to licensed taxi drivers and private hire vehicle drivers in Singapore in accordance with these terms and conditions. By applying for and/or using the Caltex Cabbie 21 card ("Card"), the cardholder agrees to be bound by the Caltex Cabbie 21 Terms and Conditions set out below (as may be amended from time to time by Chevron at its discretion) and such other terms and conditions relating to the issue and use of the Card as may be prescribed by Chevron from time to time.

1. Any individual aged eighteen (18) years or above and who is a hirer, driver or relief driver of a licensed taxi company or private hire car operator (as the case may be) operating in Singapore can apply to be a Cabbie 21 cardholder. To apply, a photocopy of his/her identity card, Vocational License, Private Hire Car Driver's Vocational License (PDVL) and Taxi Company Pass must be submitted with the Programme application form. Chevron reserves the right to reject any application without giving any reason whatsoever.

2. The Programme awards the cardholder the following fuel privileges:

For petrol purchases: on-site discount + CPF Medisave contribution paid into the individual's CPF account at such rate as Chevron may determine from time to time

For diesel purchases: on-site discount + CPF Medisave contribution paid into the individual's CPF account at such rate as Chevron may determine from time to time

These fuel privileges are subject to change from time to time at Chevron's discretion. CPF Medisave contribution is subject to a minimum fuel spend per month and subject also to the maximum amount of mandatory and voluntary contributions that can be credited to an individual's CPF Medisave Account in a year (the CPF Annual Limit). An individual must have a valid CPF Medisave account to enjoy the CPF Medisave contribution benefit, and there will not be any form of other benefits or compensation provided in replacement or in lieu of such contribution benefit. The cardholder can refer to any Caltex service station for updates on the current fuel privileges.

3. Privileges can only be granted at Caltex service stations in Singapore upon presentation of the Card at point of fuel purchase, and cardholders must use either cash, NETS or a Credit/Debit card only, for payment.

4. The Card is valid for 4 years and renewal is automatic as long as the Card is active. However, Chevron reserves the rights to terminate the Card without prior notice or consent of the Cardholder if the Card is inactive for 12 consecutive months or longer.

5. Any issues by cardholders on any transaction made with the Card must be raised with Chevron via the Caltex Hotline within one (1) calendar month from date of transaction. Issues raised thereafter will not be entertained.

6. Chevron accepts no liability for the quality of goods and services provided pursuant to the Programme.

7. Chevron is not responsible for any losses or liabilities whatsoever arising out of any use of or inability to use the Card and/or the Programme, any malfunction, defect or error of any card reader or other machine or system, any computer software or hardware error, any loss or corruption of any data, any fraud or forgery, or any lost, stolen or unauthorised use of the Card.

8. To report the loss of a Card, the cardholder must fill up a form at any Caltex service station. The new card will be mailed to the cardholder.

9. Cardholders may call the Caltex Hotline at 1800 333 0222 (9am-5pm, Mon-Fri, excluding Public Holidays) with any queries regarding the Programme.

10. Chevron shall be entitled and is hereby irrevocably authorised by Cardholders to disclose "Personal Information" (any information that Customer supplies or provides to Chevron for the purpose of applying for the Programme) obtained by Chevron to its related entities, agents, current or prospective business partners and other strategic partners which may include disclosure for the purposes of sending promotional, marketing and other publicity information from Chevron via mobile phone number, mailing address and/or email address from time to time. Personal Information supplied by Customer to Chevron shall be collected and used in accordance with applicable laws and Chevron's Privacy Statement (available at [Privacy Statement | Caltex Singapore](#)).

11. Chevron may also disclose Customer Personal Information to third parties in circumstances where Chevron believes that the law requires it or in response to what Chevron believes in its sole discretion to be an emergency. Chevron reserves the right to co-operate with law enforcement agencies with respect to the use of Card for illegal activities and Chevron also reserves the right to report any suspected illegal activity for investigation or prosecution.

12. Chevron cannot and does not assume any responsibility or liability whatsoever for any actions, negligence or omissions of any such agents, current or prospective business partners, other strategic partners, consumer credit entities, agencies or bureaus, credit grantors, agents or organizations or other third parties to which Personal Information is disclosed pursuant hereto, including the way in which they retain, compile, interpret, report, synthesize, process, disclose or use such information.

13. Any decision made at Chevron's sole discretion regarding the terms and use of the Card and/or the Programme shall be final and binding.

14. Chevron reserves the right to cancel, amends, suspends and/or terminate the Programme at any time without prior notice to nor be subject to the consent of the cardholders. Cardholders shall not be entitled to any compensation for any such cancellation, suspension and/or termination.

15. These Terms and Conditions will be governed by the laws of Singapore, and the courts of Singapore shall have exclusive jurisdiction over any dispute arising out of or in connection with the Programme. No other person (apart from Chevron or the cardholder) shall have any right under the Contracts (Right of Third Parties) Act (Cap. 53B) to enforce any of its terms.