

Terms and Conditions of Caltex Diesel Programme (updated on 18 March 2021)

The Caltex Diesel card is a loyalty card issued by Chevron Singapore Pte. Ltd. ("Chevron") and for customers customers ("cardholder") to receive diesel privileges under the Caltex Diesel programme ("Programme"). The Caltex Diesel programme means the diesel privileges programme offered by Chevron to customers in Singapore in accordance with these terms and conditions.

By applying for and/or using the Caltex Diesel card ("Card"), the cardholder agrees to be bound by the Caltex Diesel Card Terms and Conditions set out below (as may be amended from time to time by Chevron at its discretion) and such other terms and conditions relating to the issue and use of the Card as may be prescribed by Chevron from time to time.

1. Any individual aged eighteen (18) years or above can apply to be a Diesel Programme cardholder except taxi drivers. To apply, an individual has to fill up the application form available at any Caltex service stations in Singapore and submit the Programme application form to any Caltex service Station in Singapore. Individuals applying on behalf of companies must submit a copy of a hire purchase agreement clearly stating the registered company name. Chevron reserves the right to reject any application without giving any reason whatsoever.
2. The Programme awards the cardholder the following diesel privilege:
For diesel purchases: on-site discount at such rate as Chevron may determine from time to time
These diesel privileges are subject to change from time to time at Chevron's discretion. The cardholder can refer to any Caltex service station for updates on the current diesel privileges.
3. Privileges can only be granted at Caltex service stations in Singapore upon presentation of the Card at point of diesel purchase, and cardholders must use either cash, NETS or a UOB Credit/Debit card only, for payment.
4. The Card is valid for 4 years and renewal is automatic as long as the Card is active. However, Chevron reserves the rights to terminate the Card without prior notice or consent of the Cardholder if the Card is inactive for 12 consecutive months or longer.
5. Any issues by cardholders on any transaction made with the Card must be raised with Chevron via the Caltex Hotline within one (1) calendar month from date of transaction. Issues raised thereafter will not be entertained.
6. Chevron accepts no liability for the quality of goods and services provided pursuant to the Programme.

7. Chevron is not responsible for any losses or liabilities whatsoever arising out of any use of or inability to use the Card and/or the Programme, any malfunction, defect or error of any card reader or other machine or system, any computer software or hardware error, any loss or corruption of any data, any fraud or forgery, or any lost, stolen or unauthorised use of the Card.
8. To report the loss of a Card, the cardholder must fill up a form at any Caltex service station. The new card will be mailed to the cardholder.
9. Cardholders may call the Caltex Hotline at 1800 333 0222 (9am-5pm, Mon-Fri, excluding Public Holidays) with any queries regarding the Programme.
10. Chevron shall be entitled and is hereby irrevocably authorised by Cardholders to disclose "Personal Information" (any information that Customer supplies or provides to Chevron for the purpose of applying for the Programme) obtained by Chevron to its related entities, agents, current or prospective business partners and other strategic partners which may include disclosure for the purposes of sending promotional, marketing and other publicity information from Chevron via mobile phone number, mailing address and/or email address from time to time. Personal Information supplied by Customer to Chevron shall be collected and used in accordance with applicable laws and Chevron's Privacy Statement (available at Privacy Statement | Caltex Singapore).
11. Chevron may also disclose Customer Personal Information to third parties in circumstances where Chevron believes that the law requires it or in response to what Chevron believes in its sole discretion to be an emergency. Chevron reserves the right to co-operate with law enforcement agencies with respect to the use of Card for illegal activities and Chevron also reserves the right to report any suspected illegal activity for investigation or prosecution.
12. Chevron cannot and does not assume any responsibility or liability whatsoever for any actions, negligence or omissions of any such agents, current or prospective business partners, other strategic partners, consumer credit entities, agencies or bureaus, credit grantors, agents or organizations or other third parties to which Personal Information is disclosed pursuant hereto, including the way in which they retain, compile, interpret, report, synthesize, process, disclose or use such information.
13. Any decision made at Chevron's sole discretion regarding the terms and use of the Card and/or the Programme shall be final and binding.

14. Chevron reserves the right to cancel, amends, suspends and/or terminate the Programme at any time without prior notice to nor be subject to the consent of the cardholders. Cardholders shall not be entitled to any compensation for any such cancellation, suspension and/or termination.

15. These Terms and Conditions will be governed by the laws of Singapore, and the courts of Singapore shall have exclusive jurisdiction over any dispute arising out of or in connection with the Programme. No other person (apart from Chevron or the cardholder) shall have any right under the Contracts (Right of Third Parties) Act (Cap. 53B) to enforce any of its terms.