

TERMS & CONDITIONS JOM SERVICE WITH HAVOLINE! PROMOTION (“PROMOTION”)

IMPORTANT: PLEASE READ THESE TERMS AND CONDITIONS (“**TERMS AND CONDITIONS**”) BEFORE ENTERING THIS PROMOTION. THIS IS A LEGALLY BINDING AGREEMENT BETWEEN YOU AND CHEVRON MALAYSIA LIMITED (“**CHEVRON**”) ESTABLISHING THE TERMS AND CONDITIONS UNDER WHICH YOU ARE ENTITLED TO PARTICIPATE IN THIS PROMOTION. BY ENTERING THIS PROMOTION, YOU CONFIRM THAT YOU HAVE READ AND UNDERSTOOD, AND AGREE TO ABIDE BY, THESE TERMS AND CONDITIONS.

1. **Organiser.** The **Jom Service with Havoline! Promotion (“Promotion”)** is organized by Chevron Malaysia Limited (“**Chevron**” or the “**Organizer**”).

2. **Promotion Period:**

- Promotion Period: 1st May until 31 December 2021 or while stocks last.
- The Organizer reserves the right to, at any time, amend or extend the duration of the Promotion Period as it deems fit.

3. **Eligibility.**

3.1. **General Eligibility Requirements**

- All residents of Malaysia that are car owners with a valid driving license and aged 18 years and above as of 1st May 2021 are eligible to participate in the Promotion (“**Eligible Participants**”). Jom Service with Havoline! is only available to private car drivers with vehicles for personal use only.
- Only individuals are eligible to participate in the Promotion. Groups, organisations and company entries are **not eligible**.

3.2. **Not eligible**

- The following individual is not eligible for participation in the Promotion:
 - Participating Havoline Branded/Autopro Workshop’s employees are not eligible to participate.

3.3. **Scope of Eligible Purchases**

Eligible Participants shall qualify for the Promotion only if they purchase products that meet all of the following criteria (“**Eligible Purchases**”): -

3.3.1. the purchase of any participating products listed in the table below:

Participating Products	Pack Sizes	No. Of Free Engine Oil to Redeem
Havoline® ProDS Fully Synthetic LE SAE 5W-40 (4L)	4L	BUY 3 GET 1 FREE
Havoline® Pro DS™ Fully Synthetic ECO 5 SAE 5W-30	4L	BUY 3 GET 1 FREE
Havoline® Synthetic Blend SAE 10W-40	4L	BUY 4 GET 1 FREE
Havoline® Pro DS™ Fully Synthetic ECO 5 SAE 0W-20	4L	BUY 4 GET 1 FREE
Havoline® Synthetic Blend SAE 5W-30 (4L)	4L	BUY 4 GET 1 FREE

3.3.2. the purchase must be made from participating Havoline Branded/Autopro Workshops.

You can find out the participating Havoline Branded/Autopro Workshops by using the workshop locator in Caltex’s website, as follows:

<https://www.caltex.com/my/motorists/products-and-services/havoline-autopro-workshops/find-havoline-workshops>

3.3.3. the products must be purchased within the Promotion Period as indicated in the proof of purchase.

4. **How to Participate.**

4.1. To be eligible for Jom Service with Havoline! Promotion, your vehicle(s) must be serviced at any participating Havoline Branded/Autopro Workshops only. To qualify for the Promotion, Eligible Participants need to make the Eligible Purchases and submit their invoice or receipt by scanning the QR Code provided in the ‘Jom Service with Havoline!’ Promotion poster and completing the required details in the form.

- 4.2. After submitting their invoice or receipt, Eligible Participants need to continue with the same workshop until the car service cycle is complete in order to be entitled to redeem the Free Engine Oil in accordance with and subject to Clause 5 of these Terms and Conditions.
- 4.3. The picture of the receipt submitted must be clear and legible. The receipt submitted must state the Caltex station company name, product purchased, transaction amount in Ringgit Malaysia and transaction date. Receipt photos that are blurry or unclear will be disqualified.
- 4.4. Eligible Participants are required to retain the original receipt of purchase as proof of purchase of the transaction.
- 4.5. Eligible Participants are required to present the original receipt of purchase during the claiming of the free engine oil.
- 4.6. Any receipt duplication will not be entertained, and the prizes will be forfeited if the receipt is not original.
- 4.7. The Promotion may not be used together with any other promotions, contests, offers or discounts, unless otherwise stated.

5. Free Engine Oil

- 5.1. The free Engine Oil is provided strictly on a first-come, first-served basis, and only while stocks of the products last.
- 5.2. The Free Engine Oil is as follows:

Participating Products	Pack Sizes	No. Of Free Engine Oil to Redeem
Havoline® ProDS Fully Synthetic LE SAE 5W-40 (4L)	4L	BUY 3 GET 1 FREE
Havoline® Pro DS™ Fully Synthetic ECO 5 SAE 5W-30	4L	BUY 3 GET 1 FREE
Havoline® Synthetic Blend SAE 10W-40	4L	BUY 4 GET 1 FREE
Havoline® Pro DS™ Fully Synthetic ECO 5 SAE 0W-20	4L	BUY 4 GET 1 FREE
Havoline® Synthetic Blend SAE 5W-30 (4L)	4L	BUY 4 GET 1 FREE

6. Claiming the Free Engine Oil

- 6.1. Free Engine Oils are to be redeemed at the point of purchase from the applicable Havoline Branded/Autopro Workshops. For the avoidance of doubt, you cannot make Eligible Purchases from one workshop and continue the next purchases from another workshop and then redeem the Free Engine Oil from another workshop.
- 6.2. Each workshop has only limited quantities of the participating products eligible for the Free Engine Oil. You may check with the dealer if any participating products are still available for the Free Engine Oil.
- 6.3. For the avoidance of doubt, the Free Engine Oils are only available while stocks of the participating product last and Chevron will not and is not liable for replenishing the participating products to the workshops.

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7. linfin Events (“linfin”), the contest management organizer, will contact the Eligible Participants that made their submissions for the e-voucher arrangement(s) for Free Engine Oil redemptions.
8. IMPORTANT NOTE: Any communication to the Eligible Participants of this Promotion will not contain any request to disclose financial, credit card or bank account details. If in doubt, please call our contest management company, also known as ‘linfin’ at +6010-2690159 to verify the authenticity of the communication.
9. Free engine oils are non-exchangeable and cannot be exchanged for cash.
10. All e-vouchers for Free Engine Oil must be claimed within six (6) months from date of notification. All unclaimed prizes will be forfeited.
11. The Organizer will not be liable in the event of non-receipt or delayed delivery of any form of notification to the Eligible Participants.
12. By participating in this Promotion, the Eligible Participant expressly agrees and consents to:
 - i. be bound by these terms and conditions and the decisions of the Organizers concerning this Promotion;
 - ii. grant to Chevron and linfin and its authorized advertising or media agencies all consents and waivers necessary for the Eligible Participant’s name, likeness and particulars to be used for publicity, marketing and advertising purposes worldwide, without limitation and without compensation, in any manner whatsoever in any part of the world as Chevron or linfin shall in its sole discretion deem fit;

- iii. allow Chevron and linfin to disclose to any third party the Eligible Participant's personal data for any and all purposes in relation to this Promotion and any other related business activity;
 - iv. hold harmless and indemnify Chevron and linfin from any loss or damage suffered during delivery of prizes.
13. The records of transactions maintained by linfin shall be final and conclusive.
 14. Chevron's decision on all matters relating to this Promotion shall be final, conclusive and binding and it shall not be obliged to give any reasons or enter into any correspondence with any person(s) on any matter concerning this Promotion.
 15. The Eligible Participants shall not be entitled to any cash compensation, benefits or substitution in any form whatsoever in lieu of the free engine oils.
 16. Chevron reserves the right to forfeit the free engine oils awarded if the Eligible Participants do not comply with any of the terms and conditions herein.
 17. These terms and conditions shall be governed by the laws of Malaysia, and Eligible Participants shall be deemed to have agreed to submit to the exclusive jurisdiction of the Malaysian Courts.
 18. Chevron reserves the rights at its absolute discretion to change, vary, delete or add to any of these terms and conditions without prior notice.
 19. Chevron, its affiliated companies, parents, subsidiaries, advertising and promotional agencies, and all their respective officers, directors, employees, representatives and agents will not be held responsible or liable for any personal injury or mishap or damage to property caused by the Eligible Participants' participation in this Promotion and shall be indemnified against any injuries, losses or damages of any kind to any person, including death, or property, resulting in whole or in part, directly or indirectly, from the Eligible Participants' participation in this Promotion.
 20. These Terms and Conditions, as may be amended from time to time, shall prevail over any provisions or representations contained in any other promotional material or advertising of this Promotion.
 21. Chevron reserves the right to cancel, terminate, suspend or replace this Promotion (or any part thereof) with or without any prior notice and shall not be liable for any claim or compensation in respect of such cancellation, termination, suspension or replacement.
 22. For any enquiries relating to this Promotion, please call our Customer Service Centre at 1 800 88 3169.
 23. Personal Data Protection Act 2010 ("PDPA"):
 - a. By entering this Promotion, all Eligible Participants consent to the use of their Personal Data by the Organizers for the running of this Promotion, for any publicity of the Promotion in any form and through any media, and to receive notices on future promotions and marketing campaigns by Chevron.
 - b. The Eligible Participant acknowledges that linfin and Chevron are authorized to process his/her personal data provided pursuant to this Promotion in accordance with their respective data privacy policies. For Chevron's data privacy policy, please refer to <https://www.caltex.com/my/privacy-statement-and-personal-data-protection.html>
 - c. Any failure by the Eligible Participant to disclose the personal data required may result in disqualification from the Promotion.