

CUSTOMERS' TERMS AND CONDITIONS

TERMS & CONDITIONS: 2024 RAYA END USER PROMOTION – (RAYA EUP)

IMPORTANT: PLEASE READ THESE TERMS AND CONDITIONS (“**TERMS AND CONDITIONS**”) BEFORE PARTICIPATING IN THIS PROMOTION. THIS IS A LEGALLY BINDING AGREEMENT BETWEEN YOU AND CHEVRON MALAYSIA LIMITED ESTABLISHING THE TERMS AND CONDITIONS UNDER WHICH YOU ARE ENTITLED TO PARTICIPATE IN THIS PROMOTION. BY PARTICIPATING IN THIS PROMOTION, YOU CONFIRM THAT YOU HAVE READ AND UNDERSTOOD AND AGREE TO ABIDE BY THESE TERMS AND CONDITIONS.

1. The **2024 RAYA END USER PROMOTION – (RAYA EUP)** (“**Promotion**”) is organized by Chevron Malaysia Limited (“**Chevron**” or the “**Organizer**”).
2. The Promotion period is starting 1 April 2024 to 31 May 2024 or while stocks last, whichever is earlier (“**Promotion Period**”). The Organizer reserves the right to, at any time, amend or extend the duration of the Promotion Period as it deems fit.
3. All residents of Malaysia aged 18 years and above as of March 2024 are eligible to participate in the Promotion (“**Eligible Participants**”).
4. Eligible Participants shall be entitled to get a gift as listed in the table below (“**Gift**”) only if they purchase the participating product of the following participating lubricant products (“**Participating Lubricant Products**”) listed in the table below in a single transaction (“**Eligible Purchases**”).

4.1. Gift for as per list below:

Product Code	Participating Products	Gift
500295LPL	CX HavProDS Eco5 5W-30 (4x4LP ML3)	950ml Cookie Jar
500002LPL	CX HavProDSFullSynLE 5W40 (4x4LP ML3)	950ml Cookie Jar
500003LPL	CX HavPRODS Full Syn 10W50 (4x4LP ML3)	950ml Cookie Jar
500292LPL	CX HavProDS Eco 0W20 (4x4LP ML3)	950ml Cookie Jar
500044ZVE	CX DeloSports Advance LE 5W30 (3x6+1L+1LP1)	950ml Cookie Jar
500832ZAE	CX Delo Sports Adv 5W40 (3x6+1LTp1)	950ml Cookie Jar
500292LXR	CX HavProDS Eco 0W20 (4x3LP ML3)	650ml Cookie Jar
500252LPL	Havoline Fully Synthetic SAE 5W-30	650ml Cookie Jar
502900LPL	Havoline Fully Synthetic SAE 5W-40	650ml Cookie Jar
500005LPL	CX Hav SynBlend [SN] 10W40 (4x4LP ML3)	650ml Cookie Jar
500201LPL	CX Hav Syn Blend SAE 5W30 (4x4LP ML3)	650ml Cookie Jar
500575ZYL	CX Delo SportsSB CI4 15W40(3x6+1L Promo)	650ml Cookie Jar
500579ZYL	CX Delo Sports SynB 10W30 (3x6+1L Promo)	650ml Cookie Jar

5. Eligible Participants must make Eligible Purchases from authorized distributors. Please check with Caltex Internal Sales Representative for list of authorized distributors.
6. The Gift is provided (i) strictly on a first come, first-serve basis, up to Promotion Period ends, and (ii) only while stocks of the Participating Lubricants Products held by the authorised distributors last. Chevron has no obligation to replenish or supply Participating Lubricant Products to the authorised distributors for this Promotion.
7. The Promotion may not be used together with any other promotions, contests, offers or discounts, unless otherwise stated.
8. The Gift is non-exchangeable and cannot be exchanged for cash.

9. The Organizer will not be liable in the event of non-receipt or delayed delivery of Gift by the authorised distributors to Eligible Participants.
10. Chevron's decision on all matters relating to this Promotion shall be final, conclusive and binding and it shall not be obliged to give any reasons or enter into any correspondence with any person(s) on any matter concerning this Promotion.
11. The Eligible Participants shall not be entitled to any cash compensation, benefits or substitution in any form whatsoever in lieu of the Gift.
12. These Terms and Conditions shall be governed by the laws of Malaysia, and Eligible Participants shall be deemed to have agreed to submit to the exclusive jurisdiction of the Malaysian Courts.
13. In no event will Chevron be liable for any loss or damages including without limitations, loss of income, profits or good will, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Promotion and/or use of the Gift by the Eligible Participants, even if Chevron has been advised of the possibility of such damages in advance, and all such damages are expressly excluded
14. The total and aggregate liability of the Organizer and its Associates, to the extent not excluded pursuant these Terms and Conditions, shall be limited to RM100 only.
15. These Terms and Conditions, as may be amended from time to time, shall prevail over any provisions or representations contained in any other promotional material or advertising of this Promotion.
16. Chevron reserves the absolute right to cancel, terminate, suspend or replace this Promotion (or any part thereof) with prior notice and shall not be liable for any claim or compensation in respect of such cancellation, termination, suspension or replacement.