

Caltex Rewards 'Pump & Win' Free Fuel and Grocery

Vouchers Promotion FAQ

1. When is the promotion period?

A: 5 December 2023 to 29 February 2024 (both date inclusive)

2. Who can join this promotion?

A: The promotion is open to all Malaysian aged 18 and above, registered and active Caltex Rewards member who opted in promotional/subsription email.

3. What are the qualifying purchase eligible for this promotion?

A: Spend minimum every RM40 on petrol RON95/RON97.

4. How can I participate and earn entry to the promotion?

A: Spend minimum every RM40 on petrol RON95/RON97 and earn one (1) entry. Every RM40 spend will be entitled for one (1) entry and maximum ten (10) entries capped at RM400 can be earned in a month.

5. What are the prizes for the promotion and how many winners?

A: RM2,500 worth of free fuel in Caltex Rewards points and RM1,000 grocery voucher. Total 90 winners will be selected.

6. How many entries will I be entitled if I made RM120 qualifying purchases in a month?

A: Three (3) entries.

7. How many entries will I be entitled if I made RM450 qualifying purchases in a month?

A: Ten (10) entries.

8. How can I check my current entries?

A: Current entries will be communicated to eligible entrants via email notification.

9. How will winners for this promotion be informed/contacted?

A: Troopers Innovation Sdn Bhd ("Troopers"), the contest management organizer, will contact the winners to make the arrangements for delivery or collection of the prizes. Winner must answer question(s) from Troopers correctly in order to win the prizes.

10. How do I redeem the prizes if I am one of the winners?

A: Free fuel will be in the form of Caltex Rewards points redeemable via CaltexGo app and will be credited directly to winner's Caltex Rewards account upon verification. Grocery voucher will be delivered to the winner's address upon verification.

11. What if I am not a Caltex Rewards member and non-CaltexGo app user?

A: Any promotion entry by non-Caltex Rewards member and non-CaltexGo app user shall be deemed invalid and ineligible to win the prizes. You can sign up as a Caltex Rewards member via website at www.caltex.com/my/caltex-rewards/register.html and CaltexGo app (can be downloaded from Google Playstore and Apple store).

12. Where can I read the full terms and condition of the promotion?

A: You can read the full terms and conditions at www.caltex.com.my website.