

Caltex Fuelling Giler Promotion Frequently Asked Questions

1. How do I enter the Caltex Fuelling Giler Promotion?

To participate in the promotion, you must pump minimum of RM40 worth of fuel for Ron 97, Ron 95 or Diesel at all Caltex station nationwide. Submit your receipt through a QR Code displayed at the station or WhatsApp's 'Caltex' at 018 299 9980 and follow the instruction in WhatsApp. You may refer to our Terms & Conditions for more information at Caltex Malaysia website

2. How do I send in my entry for the Caltex Fuelling Giler Promotion?

You may submit your entries through a QR Code displayed at Caltex stations or WhatsApp's 'Caltex' at 018 299 9980 and follow the instruction in WhatsApp.

3. When is the promotion period?

The promotion begins on 28 November 2022 and ends on 28 February 2023.

4. Who can enter the Caltex Fuelling Giler Promotion?

The promotion is open to all Malaysian citizens aged 18 and above as of 28 November 2022 except for:

- a) Employees of Chevron and their immediate family members (children, parents, brothers and sisters, including spouses);
- b) Employees of Caltex service station operators / retailers / marketers and staff and their immediate family members (children, parents, brothers and sisters, including spouses).
- c) Representatives, employees, servants and/or agents of advertising and/or promotion service providers of Chevron (including its affiliated and related companies), and their immediate family members (children, parents, brothers and sisters, including spouses).

5. When must I submit the transactions?

The submission must be made latest on or before the third (3rd) day of the following month for the Eligible Participant to be in the running for Prizes in the previous month. For example, if the fuel transaction is made on 28 Dec 2022, the receipt must be submitted by 3rd Jan 2023 for the Eligible Participant to be in the running for Prizes for the Round 1 selection of winners.

6. What are the prizes to be won?

Category	Prizes	Criteria	No. of winners
FIRST PRIZE	1 YEAR FREE FUELS WORTH RM5,000 in StarCash Card	10 Lucky Draw winners monthly	30
SECOND PRIZE	LOCAL TRAVEL PACKAGE RM5,000	10 Lucky Draw winners monthly	30
THIRD PRIZE	E VOUCHER WORTH RM500 (SHOPEE or GRAB or TOUCHn'GO)	10 Lucky Draw winners monthly	30
CONSOLATION PRIZE	E VOUCHER WORTH RM50 (SHOPEE or GRAB or TOUCHn'GO)	500 Lucky Draw winners monthly	1,500
	No of winners		1,590

7. Who can I contact if I have any issues with my entry?

You may contact our contest management company Troopers Innovation Sdn Bhd at ask@caltexfuellinggiler.com.my

8. Can I win more than one (1) prize?

Each eligible participants are entitled to win only once throughout the Promotion Period for First Prizes, Second Prizes and Third Prizes.

For consolation prizes, Eligible Participants are entitled to win up to 3 times throughout the Promotion Period.

9. How will winners be contacted?

Winners will be contacted via phone call or WhatsApp message to the phone number submitted into your entry by our contest management company, Troopers Innovation Sdn bhd.

10. I have received a call from someone claiming to be a representative for this Promotion. How can I check?

You may contact us at support@troopers.com.my to verify the authenticity of any communication received.

Promosi 'Fuelling Giler' Caltex Soalan-soalan Lazim

1. Bagaimanakah cara saya menyertai Promosi 'Fuelling Giler' Caltex?

Untuk menyertai promosi ini, anda mesti pam minimum RM40 bahan api Ron 97, Ron 95 atau Diesel di semua stesen Caltex di seluruh negara. Kemudian, muat naik bukti pembelian melalui Kod QR yang dipaparkan di stesen Caltex atau WhatsApp 'Caltex' di 018 299 9980 dan ikuti arahan melalui WhatsApp. Anda boleh merujuk Terma & Syarat kami di laman web Caltex Malaysia.

2. Bagaimanakah cara saya menghantar penyertaan untuk Promosi 'Fuelling Giler' Caltex ini?

Anda boleh menghantar penyertaan melalui Kod QR yang dipaparkan di stesen Caltex atau WhatsApp 'Caltex' di 018 299 9980 dan ikuti arahan melalui WhatsApp untuk menyertai.

3. Bilakah tempoh promosi?

Promosi bermula dari 28 November 2022 sehingga 28 Februari 2023.

4. Siapakah yang boleh menyertai Promosi 'Fuelling Giler' Caltex ini?

Promosi ini terbuka kepada semua warganegara Malaysia berumur 18 tahun ke atas pada 28 November 2022 kecuali :

- a) Pekerja Chevron dan ahli keluarga terdekat mereka (anak, ibu bapa, adik-beradik lelaki dan perempuan, termasuk pasangan).
- b) Pekerja pengusaha stesen servis / peruncit / pemarkar dan kakitangan serta ahli keluarga terdekat mereka (anak, ibu bapa, adik beradik lelaki dan perempuan, termasuk pasangan);
- c) Wakil, pekerja, pekhidmat dan/atau ejen penyedia perkhidmatan pengiklanan dan/atau promosi Chevron (termasuk syarikat gabungan dan berkaitannya), dan ahli keluarga terdekat mereka (anak, ibu bapa, adik beradik lelaki dan perempuan, termasuk pasangan).

5. Bilakah saya perlu menghantar penyertaan?

Penyertaan hendaklah dihantar selewat-lewatnya pada atau sebelum hari ketiga (3hb) bulan berikutnya untuk layak bagi cabutan bertuah pada bulan sebelumnya. Sebagai contoh, jika transaksi dibuat pada 28 Dis 2022, resit mesti dihantar selewat-lewatnya pada 3hb Jan 2023 untuk cabutan bertuah bagi pemilihan pemenang Pusingan 1.

6. Apakah hadiah yang bakal dimenangi?

Hadiah-hadiahnya adalah:

Kategori	Hadiah	Kriteria	Jumlah pemenang
HADIAH PERTAMA	1 TAHUN PETROL PERCUMA BERNILAI RM5,000 melalui kad StarCash	10 pemenang Cabutan Bertuah setiap bulan	30
HADIAH KEDUA	PAKEJ PERCUTIAN TEMPATAN BERNILAI RM5,000	10 pemenang Cabutan Bertuah setiap bulan	30
HADIAH KETIGA	E BAUCAR BERNILAI RM500 (SHOPEE atau GRAB atau TOUCHn'GO)	10 pemenang Cabutan Bertuah setiap bulan	30
HADIAH SAGUHATI	E BAUCAR BERNILAI RM50 (SHOPEE atau GRAB atau TOUCHn'GO)	500 pemenang Cabutan Bertuah setiap bulan	1,500
	JUMLAH PEMENANG		1,590

7. Siapakah yang boleh dihubungi jika saya mempunyai sebarang masalah dengan penyertaan saya?

Anda boleh menghubungi syarikat pengurusan peraduan kami, Troopers Innovation Sdn Bhd di ask@caltexfuelling.com.my

8. Bolehkah saya memenangi lebih daripada satu (1) hadiah?

Setiap peserta layak untuk memenangi sekali sahaja sepanjang Tempoh Promosi bagi Hadiah Pertama, Hadiah Kedua dan Hadiah Ketiga.

Untuk hadiah saguhati, Peserta layak memenangi sehingga 3 kali sepanjang Tempoh Promosi.

9. Bagaimanakah pemenang akan dihubungi?

Pemenang akan dihubungi oleh Troopers Innovation Sdn Bhd, melalui panggilan telefon atau mesej WhatsApp ke nombor telefon yang dihantar melalui penyertaan.

10. Saya telah menerima panggilan daripada seseorang yang mendakwa sebagai wakil untuk Promosi ini. Bagaimanakah saya boleh mengesahkan panggilan tersebut?

Anda boleh menghubungi kami di support@troopers.com.my untuk mengesahkan kesahihan sebarang komunikasi yang diterima.