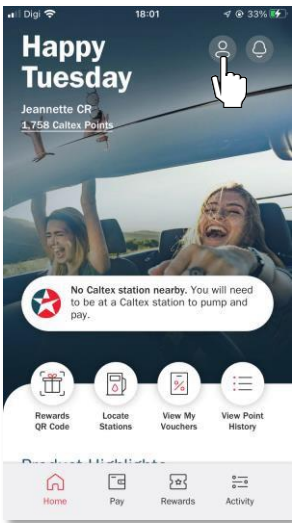


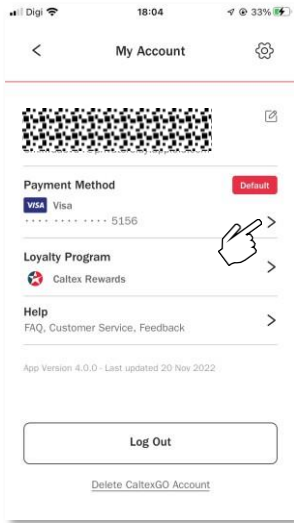
CaltexGO Pump & Pay Steps (Rev. Date: 25 June 2025)

Must onboard payment card before using pump & pay feature

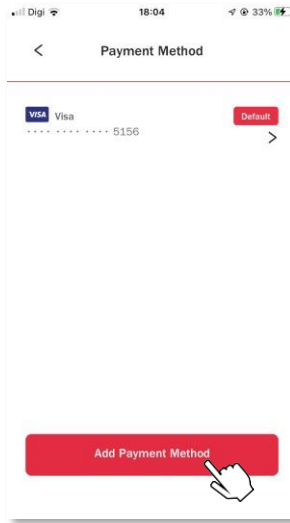
Step 1: Press Account (person icon)



Step 2: Select under Payment Method



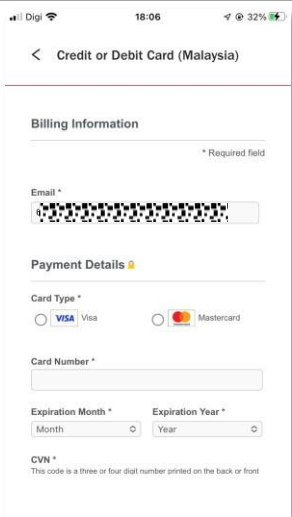
Step 3: Press 'Add Payment Method' button



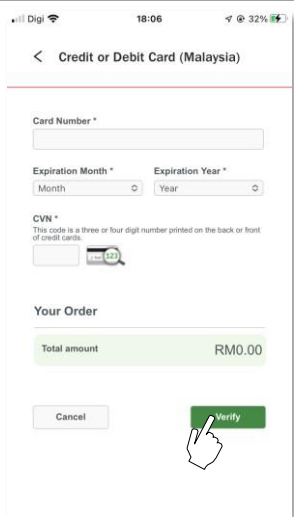
Step 4: Select 'Credit or Debit Card (Malaysia)'



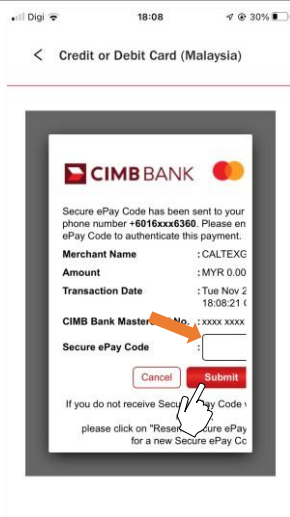
Step 5: Input card details



Step 6: Press 'Verify'



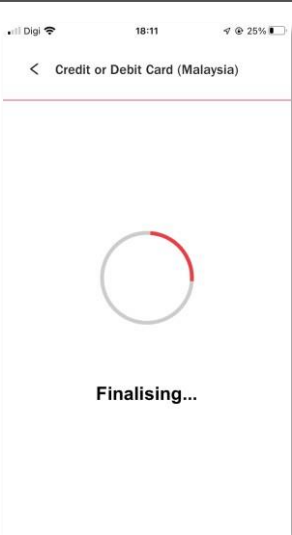
Step 7: Input 6-digit OTP sent to mobile number. Press Submit



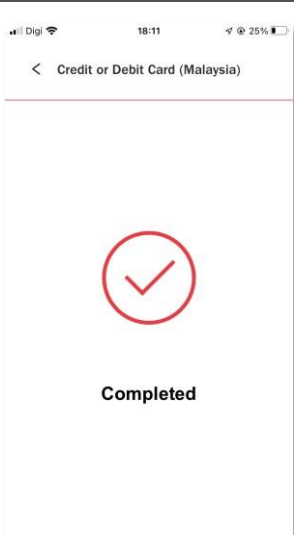
Verification done by bank



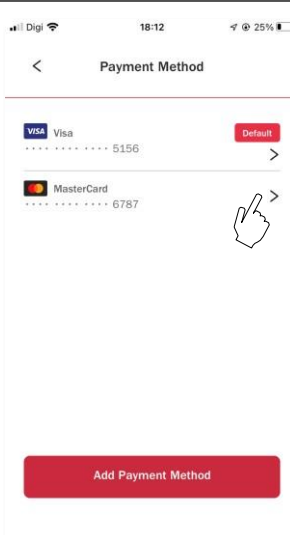
Finalising verification



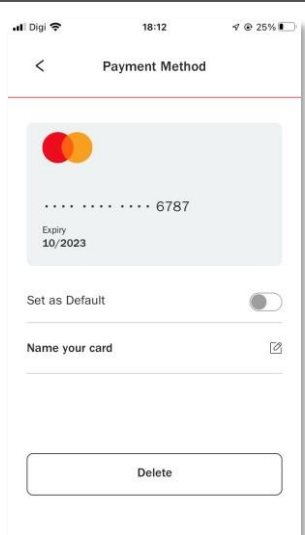
Verification completed



Click on card to view more details



Option to set card as default, name the card, and delete card

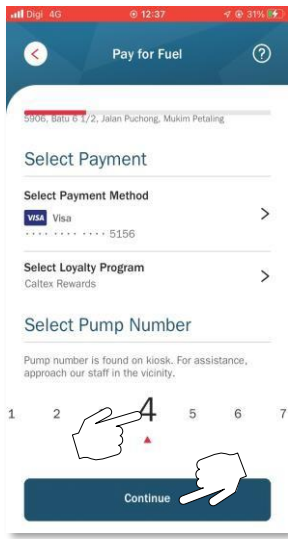


Pump & Pay Feature

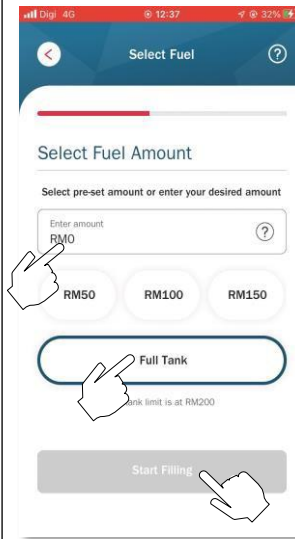
Step 1: On CaltexGO homepage, press Pump & Pay button



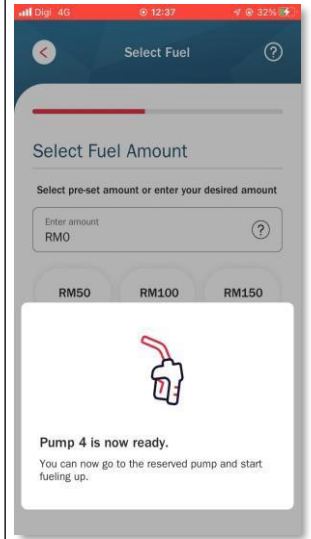
Step 2: Confirm payment method, select pump number, press Continue



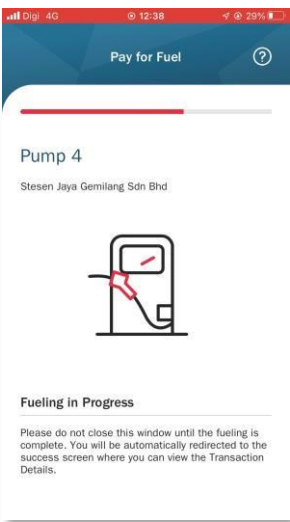
Step 3: Input/Select fuel amount (input amount or select preset amount or select full tank)



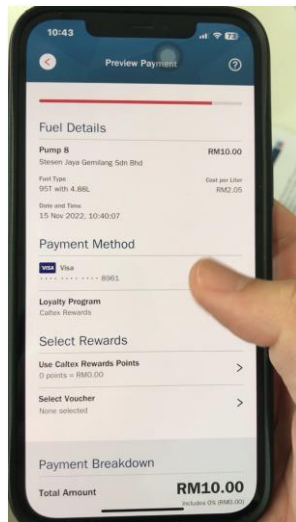
'Pump is now ready' pop-out message



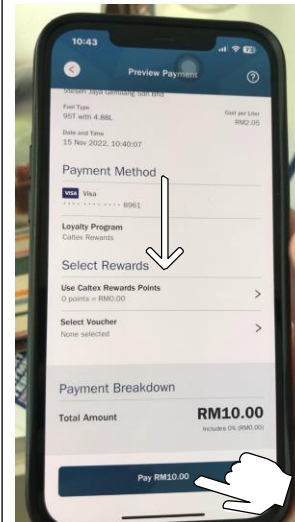
Step 4: Customer can now lift nozzle and fuel up. This screen shows while fuelling in progress



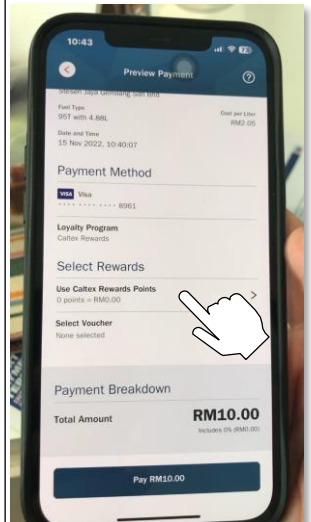
Step 5: Once fuelling is done and customer puts nozzle back, will show Preview Payment screen



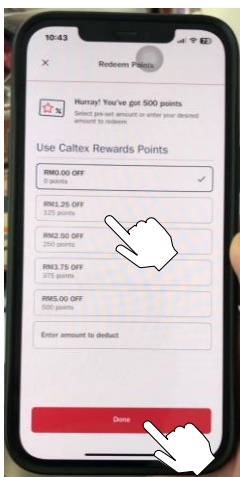
Step 6: Scroll down and press Pay (if no redemption)



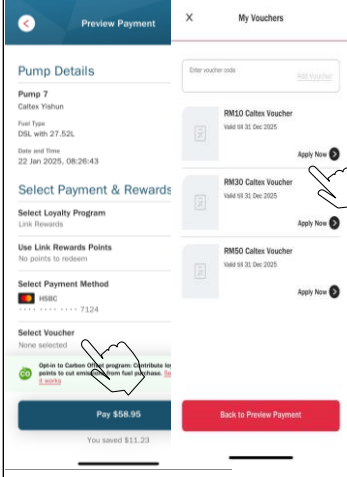
Step 7a: For redemption, select 'Use Caltex Rewards Points'



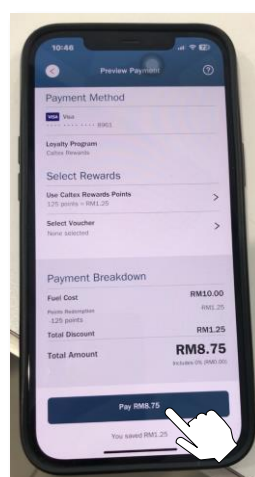
Step 7b: Select/Input redemption amount & press Done



Step 8: Select fuel voucher (if any) and Apply



Step 9: Press Pay



Transaction successful.

