

## Starcard Online Quick Reference

### How to Reset your Password

User ID and Password are both case sensitive. The system will only allow 3 unsuccessful attempts. Click **Forgotten your Password** link, user will receive a temporary password via email.

1. Go to **Starcard Online** website: <https://StarCardOnline.caltex.com>
2. Click '**Forgotten your Password**' link in Starcard Online Login Page.
3. Another window will appear that will ask for the User ID. Enter "**User ID**" in the User ID field.
4. Click "**Submit**" Button. ("*Password sent*" notification will appear)
5. Go to Starcard Online Login Page. Enter "**User ID**" in the User ID field.
6. Enter "**Temporary Password**" which was received via email on the "Password" field.
7. Click "**Login**" button.
8. "**Password Maintenance**" screen will appear. Enter the "Temporary Password" in the "Password" field.
9. Enter the "**New Password**" in the "New Password" field.
10. Enter the "**New Password**" again in the "Confirm Password" field.
11. Click "**Submit**" Button.



 CALTEX


# Login

User ID

Password

[▶ Forgotten your Password?](#) [▶ Contact Us](#) [▶ Request a Logon](#)


## Starcard Online Quick Reference



### Forgotten Password

Please complete the fields marked with \*.

\*User ID



### Forgotten Password

Password sent

Please complete the fields marked with \*.

\*User ID

StarCard Online password change Inbox x

## Email Sample

no-reply@chevron.com  
to me

1:51 PM (29 minutes ago) ☆

Your password is: [gg0e3ltc](#)

Please use it to access the site, then change it to something you will remember using our password maintenance facility.

## Starcard Online Quick Reference



# Login

User ID

Password

[▶ Forgotten your Password?](#) [▶ Contact Us](#) [▶ Request a Logon](#)

Home Accounts Cards Transactions Reports **Support** Admin

[▶ Change Password](#) [▶ Contact Us](#) [▶ My Profile](#) [▶ Request Account Closure](#)

## Password Maintenance

User ID KFEZ\_CUSTOLS2

\*Password

\*New Password

\*Confirm Password

Congratulations. Your password has been changed successfully.