## Caltex Rewards BIG Lucky Draw (the "Promotion") Terms and Conditions:

- 1. The Promotion is organized by Chevron Hong Kong Limited ("Chevron").
  - (a) Customers who participate in this Promotion must hold a valid Caltex Personal StarCard, and be at least 18 years of age ("Participants");
  - (b) Participants must have read and agreed to be bound by the Terms and Conditions herein.
- 2. Terms and Conditions of the Promotion:
  - (a) The Promotional period will be between 12:00 on 16 April, 2024 to 23:59 on 31 May, 2024 (both days inclusive) ("Promotion Period").
  - (b) To enter the Promotion, Participants must visit our website: <a href="https://luckydraw.caltexpromotion.com">https://luckydraw.caltexpromotion.com</a> to register the last 8 digits number of their Caltex Personal StarCard. Participants must also agree to receive promotional marketing materials from Caltex.
  - (c) Participants who make a single fuel purchase of every HK\$500 with Personal StarCard during the Promotion Period are eligible for one lucky draw opportunity. There is no limit to the number of entries in the lucky draw by each eligible Participants . Participants only need to register once through the promotion website. All transactions will be based on the computer records of the Participants' Caltex StarCard Accounts.
  - (d) The lucky draw will be drawn by computer on 17 June, 2024. There will be a total of three (3) winners and each winner will receive HKD\$10,000 worth of Personal StarCard credit. If the winner(s) exceed the spending of HKD\$10,000, any reminding outstanding amounts shall be borne by the winner(s).
  - (e) All three winners will be individually notified by SMS and by personal phone call. If Chevron is unable to contact a winner on or before 1 July, 2024, their eligibility will be cancelled and voided. The concerned prize(s) will be granted to other substituted winner(s) according to the list of reserved winners. Each Participant is eligible for one prize only in this Promotion. Winners' information (including names and partial numbers of the Caltex Personal StarCards) will be published in Sing Tao Daily and The Standard on 26 June, 2024.
  - (f) Participants are responsible for the accuracy and validity of the information they provided. In case of any omissions or errors of information causing Chevron unable to contact the prospective winner(s), Chevron reserves the right to disqualify such entry without prior notice.
  - (g) All winners will be required to agree to the terms and conditions of the the prizes (if applicable).
- 3. None of the Chevron employees are eligible to participate in this Promotion.
- 4. If any registered data is lost, inaccurate, unidentifiable, damaged or leaked due to any computer breakdown, network, telephone or technical failure which are outside of Chevron's

- reasonable control, Chevron shall not be liable or be held responsible in any event. Any disqualification due to or as a result of the aforementioned incidents is a force majeure event, the Participants shall not dispute.
- 5. Chevron reserves the right to use winners' photos and names in all public relations activities relating to this Promotion.
- 6. Chevron will ensure that all personal data collected from this lucky draw will be used for the purpose of this Promotion only and such personal data will be properly handled in accordance with the "Personal Data (Privacy) Ordinance" (Chapter 486). Please visit <a href="https://www.caltex.com/hk/en/privacy-statement.html">https://www.caltex.com/hk/en/privacy-statement.html</a> to know more about our Privacy Statement.
- 7. All prizes under this Promotion cannot be resold, replaced or exchanged for cash or any other products or offers to or with Chevron under any circumstances.
- 8. In case of any dispute, Chevron reserves the right of the final decision.
- 9. Any disputes or claims relating to the Promotion shall be governed, interpreted and enforced by the laws of Hong Kong, regardless of the choice of law rules.
- 10. For any enquiry related to the Promotion, please contact our Customer Service Holine at 2582 6288.
- 11. Trade Promotion Competition Licence No.: 58533
- 12. Should the Chinese and English versions of these Terms and Conditions vary, the English version shall prevail.