

**“StarCard Member Mahjong Fever” (the “Promotion”) Terms and Conditions:**

1. This Promotion is organized by Chevron Hong Kong Limited (“Chevron”).
  - (a) Customers who participate in this Promotion must hold a valid Caltex Personal StarCard, and be at least 18 years of age (“Participants”);
  - (b) Participants must have read and agreed to be bound by the Terms and Conditions herein.
2. Terms and Conditions of the Promotion:
  - (a) Participants include:
    - (i) **Existing Personal StarCard members:** Between 00:00 on 1 May, 2024 to 23:59 on 31 July, 2024 (both days inclusive), existing customers who fuel up gasoline with accumulated purchase amount of HK\$12,000 will be eligible to redeem one set of “Good Luck Mahjong” (“Item”).
    - (ii) **New Personal StarCard customer:** new customer who successfully applied Personal StarCard via Caltex website or Personal StarCard application form (hard copy) between 1 May 2024 and 30 June, 2024, and fuel up gasoline with accumulated purchase amount of HK\$12,000 in the first 3 months upon receipt of the new StarCard will be eligible to redeem one set of “Good Luck Mahjong”.
  - (c) No extra registration is required for participating to this Promotion, all spending transactions will be based on the records of the respective Participants’ Caltex StarCard Accounts.
  - (d) Eligible members will be notified about the redemption details within 45 days after the designated gasoline spending amount is reached. Each eligible member is entitled to redeem one set of “Good Luck Mahjong” only.
  - (e) Item is limited to 1,000 sets and will be available on a first come first served basis, while stocks last.
  - (f) Photos of the Items is for reference only; actual Items may vary.
3. If any registered data is lost, inaccurate, unidentifiable, damaged or leaked due to any computer breakdown, network, telephone or technical failure which are outside of Chevron’s reasonable control, Chevron shall not be liable or be held responsible in any case whatsoever. Any

disqualification due to or as a result of the aforementioned incidents is a force majeure event, the Participants shall not dispute.

4. All items under this Promotion cannot be resold, replaced or exchanged for cash or any other products or offers to or with Chevron under any circumstances.
5. All Items under this Promotion are promotional in nature and are gifts only. To the fullest extent permitted by law, Chevron: (a) makes no warranties (express or implied) in respect of merchantability or fitness for use and no guarantees are given or implied in the quality and/or performance of the Items; (b) will not be responsible or liable for any damage to property of any kind resulting (wholly or partially, directly or indirectly) from acceptance, possession or use of the Items or the quality, safety or fitness for use or suitability of the Items; and (c) shall not be liable for any direct, indirect, punitive, incidental, special, and consequential damages, whatsoever arising out of or connected with the use or misuse of the Items. Any complaints or disputes in respect of the quality, safety or fitness for use or suitability of the Items or any kind should be communicated directly to and resolved with the manufacturer and/or supplier of the relevant Items. Users of the Items are responsible for the proper and legal use of the Items and ensuring that all necessary licences and permits (if there are any) are obtained. Should there be any dispute concerning the Items, users of the Items shall contact the supplier directly. Chevron may provide contact details of the relevant contact person if necessary.
6. In case of any dispute, Chevron reserves the right of the final decision.
7. Any disputes or claims relating to the Promotion shall be governed, interpreted and enforced by the laws of Hong Kong, regardless of the choice of law rules.
8. For any enquiry related to the Promotion, please contact our Customer Service Hotline at 2582 6288.
9. If there is any discrepancy between the Chinese and English versions of these Terms and Conditions, the English version shall prevail.