

Terms and Conditions of “JoyFuel Dollars Program”

1. To become a JoyFuel Dollars Member, an Autotoll Member has to register to the “JoyFuel Dollars Program” (“the Program”) via Autotoll’s Mobile App – VGo or website www.autotoll.com.hk/VGo by linking:
 - a. The Autotoll Member’s own JoyFuel Card ; or
 - b. A third party’s JoyFuel Card (maximum five (5) (“Third Party JoyFuel Card”))to his/her Autotoll Account; so that the he/she will earn and accumulate JoyFuel Dollars based on the gasoline and/or diesel purchase made on the JoyFuel Card (be it personal or Third Party JoyFuel Card(s)). Each a “Registered Card” and collectively the “Registered Cards”.
2. By consenting to register the Third Party JoyFuel Card to the Autotoll Account, the holder of the Third Party JoyFuel Card consents to and authorize:
 - (a) the transfer and assign of any JoyFuel Dollars earned from the Third Party JoyFuel Card to the Autotoll Account;
 - (b) the Autotoll Member to use such JoyFuel Dollars transferred and assigned; and
 - (c) the Autotoll Member to have access to information on the Third Party JoyFuel Card’s fueling transactions, including transaction time, transaction date and JoyFuel Dollar(s) earned.
3. JoyFuel Dollars transferred and assigned from a Registered Card (be it personal or Third Party JoyFuel Card) to the registered Autotoll Account shall not be reversible.
4. One Registered Card may be linked to one (1) Autotoll Account only at any given time.
5. A maximum of five (5) Registered Cards may be linked to the same Autotoll Account at any given time. Each Autotoll Account may receive up to a maximum of five (5) welcome gifts from the Program.
6. Once enrolled in the Program, the Autotoll Account will earn JoyFuel Dollars whenever the Registered Card(s) is used to fuel up gasoline or diesel at any Caltex Service Station in Hong Kong.
7. The Autotoll Account will earn one (1) JoyFuel Dollar (equivalent to HK\$1 (one dollar)) upon every net purchase of HK\$30 on gasoline or diesel when

- the Registered Card(s) is used and presented at the time of purchase at the Caltex Service Station.
8. JoyFuel Dollars may be earned as soon as the following working day after the Autotoll Member has successfully linked the Registered Card(s) to the Autotoll Account.
 9. By presenting the Registered Card(s) at the time of purchase of gasoline or diesel at any Caltex Service Station, JoyFuel Dollars earned will be deposited into the Autotoll Account within thirty (30) working days after purchase.
 10. JoyFuel Dollars earned may be used to redeem Autotoll eVouchers or pre-paid StarCash cards at the Autotoll's Mobile App VGO or website www.autotoll.com.hk/VGo. Please refer to the respective terms and conditions of usage of Autotoll eVouchers and pre-paid StarCash cards at the time of redemption. Autotoll eVouchers may be applied toward the Autotoll administration fee and/or tunnel fee expenses incurred on the Autotoll Account in the month before the previous month.
 11. Autotoll Members cannot redeem Autotoll administration fee eVouchers during any period when he/she is enjoying an Autotoll administration fee waiver.
 12. Effective from 1 December 2020, JoyFuel Dollars may also be used to offset gasoline or diesel transaction or redeem designated gift(s) at any Caltex Service Stations. For the purpose of clarity, any JoyFuel Cardholder of the Autotoll Account (including but not limited to the Autotoll Member if there are more than one JoyFuel Card linked to the Autotoll Account) is eligible to use the said JoyFuel Dollars under provision of this Clause 12.
 13. All accumulated JoyFuel Dollars are not redeemable for cash and shall be expired on 31 December of the following year. For example, JoyFuel Dollars credited between 1 January 2021 and 31 December 2021 (both dates inclusive) which will be expired on 31 December 2022. All unused JoyFuel Dollars will be voided upon expiry.
 14. Only JoyFuel Dollars in valid Autotoll Accounts are eligible to redeem gifts set out in Clauses 10 and 12 herein.
 15. For information on the circumstances under which an Autotoll Account may be terminated, please contact Autotoll Customer Service Hotline at 3182 1322.
 16. The latest JoyFuel Dollars balance shown in Autotoll's Mobile App - VGo or website www.autotoll.com.hk/VGo shall be taken as accurate and final in determining the amount of JoyFuel Dollars available for redemption of gifts.

17. Fraud and abuse relating to the earning and pooling of JoyFuel Dollars or redemption orders may result in the forfeiture of the JoyFuel Dollars accumulated as well as the cancellation of the Registered Card(s).
18. Chevron Hong Kong Limited (“Chevron”) and Autotoll Limited (“Autotoll”) reserve the right to amend these Terms and Conditions from time to time without giving notice to Autotoll Members or JoyFuel Cardholders by making the amended Program Terms and Conditions accessible from Autotoll’s Mobile App - VGo or website www.autotoll.com.hk/VGo.
19. In the event of any dispute in relation to the Program, Chevron and Autotoll’s decision shall be final.
20. This Program Terms and Conditions are available in English and Chinese. On any inconsistency of the two languages, the English version shall prevail.