

Terms and Conditions of “JoyFuel Dollars Program”

1. An Autotoll Member may register in the “JoyFuel Dollars Program” (“the Program”) via Autotoll’s Mobile App VGo or Autotoll’s website www.autotoll.com.hk by applying to link:
 - a. A JoyFuel Card in the Autotoll Member’s name to his/her existing Autotoll Account; or
 - b. a third party’s JoyFuel Card (“Third Party JoyFuel Card”) to the Autotoll Member’s existing Autotoll Account so that the Autotoll Member may earn and accumulate JoyFuel Dollars based on the gasoline and diesel purchases made on the Third Party JoyFuel Card. (Each a “Registered Card” and collectively “Registered Cards”)
2. Once enrolled in the Program, an Autotoll Member may earn JoyFuel Dollars by using a registered JoyFuel Card or registered Third Party JoyFuel Card(s) to fuel up on gasoline or diesel at any Caltex Service Station in Hong Kong.
3. Autotoll Members will earn one (1) JoyFuel Dollar upon every net purchase of HK\$30 in gasoline or diesel when a Registered Card is used at the time of purchase at a Caltex Service Station in Hong Kong.
4. JoyFuel Dollars will be earned one (1) working day after successfully registering a JoyFuel Card or Third Party JoyFuel Card to an Autotoll Account and shall be deposited into the Autotoll Account within thirty (30) working days.
5. JoyFuel Dollars earned may be used to redeem Autotoll eVouchers which may be applied toward the Autotoll administration fee and/or tunnel fee expenses incurred on the Autotoll Account in the month before the previous month, or to redeem pre-paid StarCash cards under the Program in Autotoll’s Mobile App VGO or Autotoll’s website www.autotoll.com.hk. Please refer to the respective terms and conditions of usage of Autotoll eVouchers and pre-paid StarCash cards available on Autotoll’s Mobile App VGO or Autotoll’s website www.autotoll.com.hk at the time of redemption.
6. JoyFuel Dollars earned from gasoline and diesel purchases with the use of a Registered Card will be deposited into the registered Autotoll Account within thirty (30) working days after the fuel purchase date.
7. Autotoll Members cannot redeem Autotoll Administration Fee eVouchers during any period when he/she is enjoying an Autotoll administration fee waiver.

8. JoyFuel Dollars may only be earned on gasoline and diesel purchases approved at a Caltex Service Station in Hong Kong when a Registered Card is used at the time of purchase.
9. By consenting to the registration of the Third Party JoyFuel Card to the Autotoll Account, the holder of the Third Party JoyFuel Card consents to:
 - (a) the transfer of any JoyFuel Dollars earned on the Third Party JoyFuel Card and the right to use such JoyFuel Dollars to the registered Autotoll Account for the use of the respective Autotoll Member; and
 - (b) providing the Autotoll Member with access to information on the Third Party JoyFuel Card's fueling transactions, including transaction time, transaction date and JoyFuel Dollar(s) earned.
10. JoyFuel Dollars transferred from a Registered JoyFuel Card or Third Party JoyFuel Card to the registered Autotoll Account shall not be reversible. Once transferred, the JoyFuel Dollars and the right to use such JoyFuel Dollars shall belong exclusively to the Autotoll Member.
11. A Registered Card may be linked with only one (1) Autotoll Account at any given time.
12. A maximum of five (5) Registered Cards may be linked to the same Autotoll Account at any given time. Each Autotoll Account can get up to a maximum of five (5) welcome gifts from the JoyFuel Dollars Program.
13. JoyFuel Dollars earned may be accumulated from 1 January 2020 to 31 December 2020 (both dates inclusive). All JoyFuel Dollars earned during this period shall expire on 31 December 2021. For all JoyFuel Dollars earned during 1 January 2019 to 31 December 2019 shall expire on 31 December 2020. All unused JoyFuel Dollars will be cancelled upon expiry.
14. All accumulated JoyFuel Dollars are not redeemable for cash.
15. Only JoyFuel Dollars in valid Autotoll Accounts are eligible to redeem Autotoll eVouchers and/or pre-paid StarCash cards.
16. For information on the circumstances under which an Autotoll Account may be terminated and the treatment of JoyFuel Dollars in a terminated Autotoll Account, please refer to the 'Autotoll Club Terms and Conditions' on Autotoll's Mobile App VGo or Autotoll's website www.autotoll.com.hk.
17. The latest JoyFuel Dollars balance shown in Autotoll's Mobile App VGo or Autotoll's website www.autotoll.com.hk shall be taken as accurate and final in determining the number of JoyFuel Dollars available for redemption of Autotoll eVouchers or pre-paid StarCash cards.

18. Fraud and abuse relating to the earning and pooling of JoyFuel Dollars or redemption orders may result in the forfeiture of the JoyFuel Dollars accumulated as well as the cancellation of the Registered Card(s).
19. Chevron and Autotoll reserve the right to amend these Terms and Conditions from time to time without notice to Autotoll Members or JoyFuel Card holders and to make the amended Terms and Conditions accessible from Autotoll's Mobile App VGo or Autotoll's website www.autotoll.com.hk.
20. In the event of any dispute in relation to the JoyFuel Dollars Program, Chevron and Autotoll's decision shall be final.